GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:2826
ANSWERED ON:05.12.2002
CATERING FACILITY
AMBATI BRAHMANAIAH

Will the Minister of RAILWAYS be pleased to state:

(a) whether railway have not improved catering facilities to a level of international standards;

(b) whether the serving of food in trains is most unhygienic and servers use water from the toilet to wash cups, plates etc.;

(c) the extent to which the railways have failed to ensure that the lower level workers in the catering departments are given proper training in sanitation and hygiene ;

(d) whether the railways propose to use the help of NGOs to improve catering facilities; and

(e) if so, the details of steps being taken in this regard ?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS(SHRI BANDARU DATTATRAYA)
(a) Railways have made continuous efforts to improve the catering facilities.
(b) Steps have been taken to improve hygiene in food service by using casseroles, bain-marries, opening food plazas and using automatic vending machines for beverages etc. Usage of paper cups and plates has also been encouraged which does not require wash.
(c) Zonal Railways and Indian RailwayCatering and Tourism Corporation (IRCTC) impart training to thecatering staff through reputed professional institutes from time to time.
(d) No, Sir.
(e) Does not arise.